



INSIDEOUT DEVELOPMENT SUPPORTED THE CULTURAL SHIFT TO AN AGILE WORK ENVIRONMENT FOR NCCI HOLDINGS, INC.

CHALLENGES

The business challenges that led to evaluate and ultimately select InsideOut Development:

Top purchasing drivers for investing in InsideOut Development:

- More effective coaching by managers and leaders
- More effective cross-functional communication
- More consistent and meaningful career development dialogue
- Greater performance and communication through coaching conversations
- Better success in building a coaching culture
- Better alignment between senior leaders
- Implementation of a coaching mindset to drive performance/bench strength/engagement

USE CASE

The key features and functionalities of InsideOut Development that the surveyed company uses:

DEPARTMENTS METHODOLOGIES/PROGRAMS:

- Accounting
- Customer Service
- Customer Success
- IT

HOW THEY MEASURE COACHING SUCCESS AT THEIR ORGANIZATION:

- Improved employee satisfaction
- Improved work culture
- Increased employee engagement survey scores
- More specific business objectives

COMPANY PROFILE

COMPANY:

NCCI Holdings, Inc.

COMPANY SIZE:

Medium Enterprise

INDUSTRY:

Insurance

ABOUT INSIDEOUT DEVELOPMENT

InsideOut Development helps leaders become coaches by equipping them with simple, impactful coaching tools that drive performance. Through our proven framework, we empower leaders to foster meaningful conversations that develop people, ignite accountability, and align teams toward achieving exceptional results.

Learn More:

 InsideOut Development

“ **INSIDEOUT COACHING HAS HELPED TRANSFORM THE ORGANIZATION. WE USED THE TOOL WHEN WE IMPLEMENTED OUR CULTURE PILLARS OF ENGAGEMENT, ALIGNMENT, AGILITY, AND ACCOUNTABILITY.** ”

RESULTS

The surveyed company achieved the following results with InsideOut Development:
Key benefits realized since working with InsideOut Development:



At InsideOut Development, we believe lasting change can start with a single conversation. By empowering leaders and teams with the tools to unlock potential, drive performance, and foster a coaching culture, we help organizations transform from the inside out. As this case study demonstrates, the impact of effective coaching isn’t just about better results—it’s about creating a workplace where people thrive. Because when conversations change, everything changes.

INSIDEOUT DEVELOPMENT – CHANGING THE WORLD ONE CONVERSATION AT A TIME.

[Start the Conversation](#)