# LARGE ENTERPRISE COMPUTER SERVICES COMPANY IMPROVED MANAGER-EMPLOYEE CONVERSATIONS WITH INSIDEOUT COACHING INTRODUCTION

#### **CHALLENGES**

TThe business challenges that led to evaluate and ultimately select InsideOut Development:

#### Top purchasing drivers for investing in InsideOut Development:

- Greater performance and communication through coaching conversations
- Better success in building a coaching culture
- Creating a shared language for performance improvement
- Implementation of a coaching mindset to drive performance/bench strength/engagement

#### **USE CASE**

The key features and functionalities of InsideOut Development that uses:

### Departments that utilize InsideOut

#### Development methodologies/programs:

- Executive/Leadership Team
- Coaching Implementation Team

#### How they measure coaching success at their organization:

- Improved work culture
- Improved managerial confidence
- More specific business objectives

# **Company Profile**

Company:

**Computer Enterprise** 

Company Size:

Large Enterprise

Industry:

**Computer Services** 

# About InsideOut Development

InsideOut Development turns managers into leaders by making it easy to have effective coaching conversations that develop and focus people. Their coaching framework empowers coaches to align teams and spark ownership of outcomes.

#### **Learn More:**

InsideOut Development

Affords us the ability to deploy a **meaningful and valuable coaching approach** in our customer environment while upleveling the coaches ability to be relevant for the coachee.

## **RESULTS**

The surveyed company achieved the following results with InsideOut Development:





strongly agree that InsideOut
Development is easily adaptable and
delivers exceptional customer service
to meet their organization's needs.

Increased goal achievement

Improvement realized in the following areas since working with InsideOut Development:

- Employee engagement: 25-50%
- Specific team performance metrics: 25-50%
  Manager-employee conversations: 50-75%